



Monthly Program Information

Payment:

All Aquatics programming payments must be made by credit card. Automatic withdrawals are required for each month. You must provide a debit/credit card number to be used for monthly payments in order to begin participation in the program. The payment will be charged on the first of the month for the current month's programming fee. By registering, you authorize Ashburn Village Sports Pavilion to initiate and debit entries to your credit card account. You also acknowledge that you will contact the Aquatics Coordinator by the 15th of the month prior to wanting to stop payments. Please note: All payments will be automatically charged on the 1st month for use that month. If the charge is declined, a late fee of \$15 will be applied. If payment is not received by the 7th to bring the account current the child(ren) will be removed from the program and added to the waiting list.

Makeups:

No makeup classes are available if your child needs to miss a class. If AVSP has to cancel the class due to a holiday, weather, or pool maintenance, a refund will be issued.

Check in Policy:

Non-members will check in with the desk attendant at either the downstairs EXPRESS entrance or upstairs MAIN entrance. Residents will scan their membership card, at either the upstairs MAIN entrance, or downstairs EXPRESS entrance. All children under the age of 12 MUST BE accompanied by an adult at all times.

Group Swim Procedures:

Group swim classes are limited to 4 swimmers for all Levels. Registration is done on a "first come first served" basis. Students can register for more than one class. Students may be waitlisted on 1 class only. Enrollment is based on available space per class. Once enrolled, changes can only be made by the Aquatics Director or the Aquatics Coordinator to ensure the student is moved to the correct class. Each month will typically have 4 lessons. Some months will get 5 lessons based on the number of days in that month. This is considered a "bonus" lesson, and no additional payment will be taken. Goggles are highly recommended and can be purchased at the front desk.

Group Swim Lesson Assessments:

All new students or students who have not taken AVSP lessons within the last 3 months must complete a swim assessment before registering for any classes. Please scan this QR Code to register for our next swim assessment date.

